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Authorized Rebate Amount  
GL #1-40-906200-50

HOW TO APPLY FOR YOUR

# INACCESSIBLE ELECTRICAL RELOCATION REBATE

To apply for your rebate, please carefully read the information below, then complete the **Rebate Request Form**.

## Rebate Requirements:

- Customer must comply with the request to relocate their electrical riser to meet Keys Energy Services (KEYS) requirement.
- Rebate is limited to facilities associated with Inaccessible Electrical Facilities Phase 1 Program.
- Valid only on upgrade /or replacement of external meter center.
- All work must meet NEC/NESC (Electrical Codes) and as described by KEYS in the "Meter Location" form.
- All replacement/upgrades of the customers main electrical facilities must be pre-approved by KEYS' Engineering Department prior to work undertaken.
- Rebate submittal must include:
  - Three (3) estimates from a City of Key West or a Monroe County Licensed Electrical contractor.
  - Customer must confirm completion of work within 90 days of work completion and provide a final invoice.
  - Provide proof of inspection by the City of Key West Electrical inspector.
- Rebates are limited to an amount as determined by KEYS. In no case will the amount of the rebate exceed \$2,100.00
- Onsite verification of work will be required by KEYS and City of Key West Electrical Inspector.

## Inaccessible Electrical Relocation Rebate Policy:

### Section 1. Overview

The utility offers this rebate in order to assist customers with the relocation and/or modification of their electrical facilities, which are part of the Inaccessible Facilities Phase 1 Program and that will be affected by KEYS removal and installation of new electrical facilities from the rear easements to the new location at the front of the property as deemed necessary by KEYS. This relocation of the overhead electrical lines has become necessary due to the inaccessibility of the facilities, thus making it difficult for KEYS to make repairs or maintain said lines as required by The Florida Public Services Commission rules relating to storm hardening.

### Section 2. Program Eligibility Criteria and Requirements

The following criteria and requirements must be met for a customer to be deemed eligible for a rebate.

#### 2.01. Eligible Participants

- Residential and Commercial retail electric Customers of KEYS or Property Owners of record may qualify for a rebate.
- The Qualifying Relocation Rebate must be located on the customer's premises, and within KEYS' service territory, and must receive retail electric service from KEYS. Only properties that are identified in the Inaccessible Electrical Facilities Phase 1 Program are eligible.

#### 2.01.1 Application

- An application for a rebate must be completed and approved by KEYS.
- Three estimates must be attached and provided to KEYS within 90 days of repairs. The proof of work must include the customer name, address, and date work was completed.
- The electrical contractor certifying that the work was completed, must be a state certified electrical contractor licensed to work within Monroe County and or the City of Key West.
- Limit one rebate per customer account
- KEYS will provide a rebate based on the lowest of the three quotes provided, not exceeding \$2,100.



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# INACCESSIBLE ELECTRICAL REBATE REQUEST FORM

## Inaccessible Electrical Relocation Rebate Policy - *continued*

### 2.02. Additional Terms; Rebate Credit

- KEYS reserves the right to
  - Withhold payment of any rebate until any identified problems with the applications are resolved.
  - Terminate this rebate in whole or in part due to the recipient's failure to fulfill the terms and conditions in this document, or due to non-appropriation of necessary funds.
  - Alter the rebate program at any time and without notice to customer.
- All rebates are subject to funding availability. KEYS may cancel a rebate at any time prior to payment, without notice, due to lack of available funds.
- Rebates may take up to 2 weeks to process.
- Rebates will be paid in the form of a check. In the event that a qualifying customer is in default of any payment obligations to KEYS, KEYS may, in its sole discretion, apply the rebate as a credit against such default amounts.

### 2.03. Limit of Liability; Indemnification

- In no way shall KEYS be liable for, and Customer hereby agrees to indemnify, defend and hold harmless KEYS, its subsidiaries or affiliates, and their respective employees, officers and directors, from and against any and all liability, loss, damage, cost or expense, including attorney's fees, that may be caused by, due to, occasioned by, or otherwise arising out of the installation, operation, miss-operation, or use of Customer's electrical facilities.
- Customer acknowledges and agrees that in no event shall any statement, representation, or lack thereof, either express or implied, by KEYS, relieve the Customer of exclusive responsibility for the Customer's system. Specifically, KEYS' approval of the rebate application, payment of the rebate, or any KEYS inspection of the work completed by the Customers Electrical Contractor shall not be construed as confirming or endorsing the system design or its operating or maintenance procedures nor as a warranty or guarantee as to the safety, reliability, or durability of the Qualifying Electrical Relocation completed by the Customers Electrical Contractor.

Questions or comments about this form may be directed to:

**KEYS' Customer Accounts Representative @ (305) 295-1078 or (305) 295-1080**

Questions or comments about the project and field schedule may be directed to:

**KEYS' Engineering Department @ (305) 295-1043**



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# INACCESSIBLE ELECTRICAL REBATE REQUEST FORM

## Customer Information:

Name: \_\_\_\_\_

Service Address \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Account #: \_\_\_\_\_

Address of Installation  
(if different from above): \_\_\_\_\_

## Certified Electrical Contractor's Information:

Date Work Completed: \_\_\_\_\_

Contractor Name: \_\_\_\_\_

Contractor Address: \_\_\_\_\_

Contractor Phone: \_\_\_\_\_

Contractor State License #: \_\_\_\_\_

Type of Relocation work:    Riser Relocation    Extension

*I hereby certify that the requirements of KEYS' "Inaccessible Electrical Relocation Rebate Policy" and the requirements above have been met, that the work listed and attached have been completed at the address listed . I understand that all work must be approved by KEYS Engineering Department before a check can be issued for the work completed. I will allow a representative of KEYS to physically inspect the installation. In addition, I certify that I have not previously received or applied for any other rebates for this service location.*

Customer Signature or Property Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Services Representative Review Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Engineering Representatives Approval: \_\_\_\_\_ \$ \_\_\_\_\_ Date: \_\_\_\_\_  
(Dollar Amount Approved)

Customer Services Supervisor Signature/Approval: \_\_\_\_\_ Date: \_\_\_\_\_

- **REMINDER - Rebate submittal must include:**
  - Three (3) estimates from a City of Key West or a Monroe County Licensed Electrical contractor.
  - Customer must confirm completion of work within 90 days of work completion and provide a final invoice.
  - Provide proof of inspection by the City of Key West Electrical inspector.
- Hand deliver completed form to 1001 James Street, Key West; or mail to P.O. Box 6100, Key West, FL 33041-6100